

RSFIBER EdgeWave™

(Spam Filter)
It's Simple As



Quick Start Guide:

- 1** Visit rsfiber.coop/email to access your RS Fiber email spam filter.
- 2** Log in to your RS Fiber Edgewave™ spam filter using your RS Fiber email address and password.
- 3** Access, view, and manage your spam filter account.

EdgeWave™ Instructions:

Protect your personal information from phishing attempts and your computers and network from harmful viruses with RS Fiber's EdgeWave™ spam filter, a free service to RS Fiber email customers. Access and manage your account from anywhere through the easy-to-use online interface.

Log in Through the RS Fiber Spam Filter Portal

1. Visit www.rsfiber.coop/email to log in.
2. Click on the green **Edgewave™ Login** button. (Fig. 1)
3. Enter your RS Fiber email address and password to continue to the portal landing page.



Fig. 1

Accessing your Spam Messages Through your RS Fiber Email

1. Log in to your RS Fiber email either through the online web portal at rsfiber.coop/email or your favorite email application.
2. By default, you will receive an email each day from **Daily Report** <support@rsfiber.coop> that contains a summary of messages caught by your FREE RS Fiber spam filter software.
3. Open the message to view your **Daily Report**.
4. From the **Daily Report** email, click **View quarantined messages** or **My Account** to visit your RS Fiber spam filter personal dashboard. Here, you are able to view or delete quarantined email, change user settings and policies, and view your mailbox status. (Fig. 2)

Daily Report

View quarantined messages.

Unsubscribe

My Account

Fig. 2

Managing your Quarantined mail and Policy Settings

Messages

From your personal dashboard, select the message that you would like to review to either **Release** the message to your RS Fiber email or **Delete** the message. If you choose to **Release** the message, you will then have the option to add that contact to your **Friends** approved contacts list. Adding friends will prevent future emails from that email address from being filtered into the your spam mailbox. (Fig.3)

Fig. 3

Managing your Quarantined mail and Policy Settings, Continued

Settings

Adjust the report settings frequency, format, and the order of information that is listed in the Daily Report. Select your time zone setting, and set your preference to receive daily, weekly, or no reports. If you select no reports, you will be unsubscribed from the Daily Report. (Fig. 4)

Policies

Manage your filters, adjust the zones, and add domains and email addresses to the friends and enemies lists. (Fig. 5)

Red Zone

The Red Zone contains potentially dangerous mail.

Yellow Zone

The Yellow Zone contains suspicious mail.

Green Zone

The Green Zone contains junk mail.

Status

This shows you an overview of your RS Fiber spam mailbox settings. (Fig. 6)

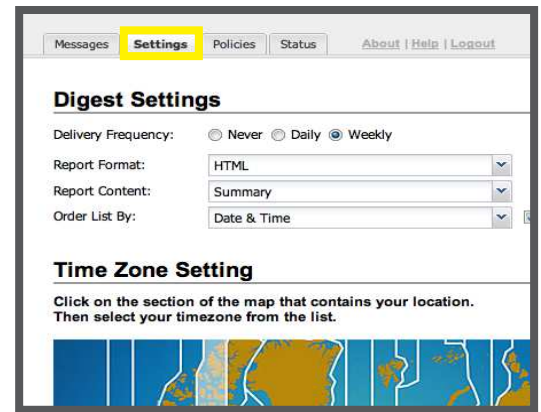


Fig. 4



Fig. 5

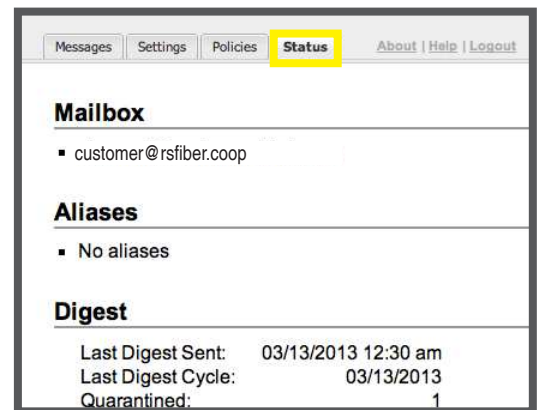


Fig. 6

Need help? Visit our support page at www.rsfiber.coop/support or contact Technical Support at (800) 628-1754.