

Residential And Business Charges

Customer Premise Equipment, Wiring, And Outlet Charges	Charge
First Hour	\$70.00/hour
Additional Time	\$35.00/half hour
<i>- All customer premise equipment, wiring, and outlet charges will automatically be billed a 1 hour minimum charge. Any time spent after the first hour will be billed in half hour increments. The first new outlet and activation of additional existing working outlets are free with all new customer installations. Additional outlets and activation of existing non-working outlets will be billed at the hourly rate above. Outlet Material Charges may also apply.</i>	
Outlet Material Charge.....	\$21.95/outlet
<i>- Outlet Material Charge includes materials needed to install new outlets or repair existing non-working outlets. Hourly rate also applies.</i>	
Detached Building Drop.....	\$300.00
<i>- Applicable for outlets in a building or structure not attached to home or business</i>	
Repair Of Existing Customer Wiring.....	\$70.00/hour
<i>- All customer premise equipment, wiring, and outlet charges will automatically be billed a 1 hour minimum charge. Any time spent after the first hour will be billed in half hour increments. Outlet Material Charges may also apply.</i>	
Trip Charge	\$25.00/trip
After Hours Trip Charge.....	\$50.00/trip
<i>- Trip Charge applies when an RS Fiber employee is called to a customer's premise. Hourly rate and equipment charges may also apply. After hours rate applies to calls outside normal RS Fiber business hours as defined in customer handbooks.</i>	

Emergency Repair Charges

	Charge
Main Trunk Coax Repair	\$150.00/hour
Main Trunk Fiber Repair	\$150.00/hour
Main Trunk Fiber Splice	\$25.00/splice
Coax And Fiber Drop Repair	\$70.00/hour
<i>- All main fiber trunk, coax, or fiber drop emergency repair charges will automatically be billed a 1 hour minimum charge. Any time spent after the first hour will be billed in half hour increments. Any main fiber trunk, coax, or fiber drop emergency repair performed outside of HBC's normal business hours (Monday-Friday from 8:00am-5:00pm), including weekends and holidays, will be billed an additional \$50.00 surcharge per trip.</i>	

Construction And Design Charges

Excavation And Aerial/Ground Machine Work	Per Foot
Boring	\$10.00
Trenching/Aerial Construction.....	\$1.25
Design, Planning, And Administrative	Per Hour
Any Work Performed.....	\$120.00
<i>- Includes all work hours surrounding design, planning, and internal administrative work from all departments involved.</i>	

- Prices listed may not include applicable equipment, fees, taxes, or surcharges. Some restrictions may apply. Rates effective 6/1/17.

